



Dear Valued Member

Docex wishes to communicate its sincere apologies for any inconvenience that the non-collection and delay has caused your company.

Unfortunately due to the industrial action in the SA Post office our deliveries out of our Gauteng branches namely Randburg, Johannesburg and Pretoria, to door to door members and outlying remote exchanges have been negatively affected.

The operations at the Docex branches are fully operational nationally, with the exception of the Pretoria branch due to it being located in the Post Office Building at Church Square. We have however instituted a contingency plan at this branch in order to prevent any backlog.

Deliveries are being conducted within the CBD and its closest exchanges on a regular basis; however the far outlying exchanges remain a challenge due to the constraint to accessibility to vehicles. We will however endeavour to reach these exchanges as soon as possible.

The latest update from the SA Post office is that discussions with labour organisation are continuing and they have involved the Department of Telecommunications and Postal Service in the process. It is too soon, however, to predict when the industrial action will end.

Whilst we appreciate that this has caused inconveniences to our members, for which we do sincerely apologise, the industrial action and its associated effects is out of Docex's control. We do however strive to remedy the problem and try best efforts to assist each member where possible.

In the circumstances, Docex has taken necessary and reasonable steps within its confines and undertakes to make every endeavour to minimise the impact on its members.

As one can never anticipate threat of industrial action, which is in the circumstances out of Docex' control, our staff is geared to handle this and we have placed contingency measures to remedy the situation going forward.

We thank you for your continuous support and understanding

Yours Sincerely

DOCEX MANAGEMENT

Head Office:
DX 370
Pretoria
350 Witch Hazel Avenue
Centurion
Tel: (012) 649 6500

Johannesburg:
DX 600
4th Floor
Carlton Centre
Commissioner street
Johannesburg 2000
Tel: (011) 223 2400
Fax: (011) 331 6778

Pretoria:
DX 450
271 Vermeulen street
General Post Office
Church Square
Pretoria 0001
Tel: (012) 339 8130
Fax: (012) 339 8136

Durban:
DX 600
G3 Ground Floor
Salmon Grove Chambers
407 Smith Street
Durban 4001
Tel: (031) 305 4166
Fax: (031) 305 4170

Cape Town:
DX 888
Constitution House
4th Floor
124 Adderley Street
Cape Town 8000
Tel: (021) 423 9320
Fax: (021) 426 5877

Randburg:
DX 600R
315 Kent Avenue
Randburg 2194
Tel: (011) 787 0705
Fax: (011) 781 3668

Bloemfontein:
DX 600
Post Office Building
Bloemfontein 9301
Tel: (051) 448 9140
Fax: (051) 448 7032

East London:
DX 48
C/n Gately Street &
St Georges Road
Office No 1 Malconess Park
Southernwoodt
East London 5201
Tel: (043) 742 1199
Fax: (043) 722 1360

Port Elizabeth:
DX 200
Shop No. 9
Nile Road
Peridgevale
Port Elizabeth
Tel: (041) 363 2707
Fax: (041) 363 1429

Pietermaritzburg:
11 Assurance Street
Pietermaritzburg 3201
Tel: (033) 345 3034
Fax: (033) 345 9687